

[What is Claimed is]

1. A consulting system using network which provides consulting service of a specific field to a user, said consulting system comprising:

5 a database system comprising a first object (Problem) having questions given to the user and answers selected by the user, and a second object (Unit) having a series of processes and having answer script for reflecting the process results wherein rules between the objects are defined depending on corresponding property of the objects; and

10 a service component for providing an interface screen for the consulting service to the user via the network, for performing a process where the user answers the questions supplied by the rules, and for supplying personalized final answers to the user by performing the answer script as the process result.

15 2. The system according to claim 1, wherein the database system further comprises a third object (Help) for providing questions given to the user corresponding to the first object (Problem) and explanations for selection of the answers of the user, thereby providing corresponding contents during the answer process.

20 3. The system according to claim 1, further comprising a consulting result processing unit interworking with the service component, said consulting resulting processing unit for backing up consulting results from the service component and for extracting specific data for performing a previously defined
25 subsequent process from the back-up consulting results.

4. The system according to claim 3, wherein the consulting result processing unit transmits the extracted specific data into a predetermined expert using a predetermined method.

5. The system according to claim 1, wherein the service component comprises protocol for providing contents to at least one or more equipments selected from personal computer accessible to the network, PDA (Personal Digital Assistant), wireless terminal, wire/wireless telephone set and internet phone.

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6. A recording medium for storing a program by using a database system comprising a first object (Problem) having questions given to the user and answers selected by the user, and a second object (Unit) having a series of processes and having answer script for reflecting the process results wherein rules between the objects are defined depending on corresponding property of the objects, said program performed by the following steps comprising:

the first step where questions resulting from the process performed by the rules are provided to the user interfaced via the network and the user answers the questions; and

10. the second step of providing final answers to the user by performing the answer script as a result of the first step.

7. The medium according to claim 6, wherein the database system further comprises a third object (Help) for providing questions given to the user corresponding to the second object and explanations for selection of the answers of the user, thereby providing explanation defined in the third object to the user corresponding the second object.

8. A content making method to embody a consulting system for providing consulting service of a specific field to a user connected via network, said content making method comprising:

25. the first step of generating a plurality of first objects (Problem) having properties to set minimum implementation conditions, questions given to the user and answers selected by the user; and

30. the second step of defining a series of processes including the first object

(Problem) with another first object (Problem) and/or another second object (Unit), and of defining answer script for representing final answers given to the user as a result of the process, thereby generating the second object (Unit).

5 9. The method according to claim 8, wherein as a compulsory condition for applying the first object to the second object is defined as a property of the second object prior to the implementation condition of the first object, the compulsory condition precedes the implementation condition of the first object during the process of implementing contents set in the second object.

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 10. The method according to claim 8, wherein a property hidden to the user is provided to the first object (Problem).

 11. A recording medium to embody a consulting system for providing
15 consulting service of a specific field to a user connected via network, said recording medium for storing a program performed by the following steps comprising:

 the first step of generating a plurality of first objects (Problem) having properties to set minimum implementation conditions, questions given to the user
20 and answers selected by the user; and

 the second step of defining a series of processes including the first object (Problem) with another first object (Problem) and/or another second object (Unit), and of defining answer script for representing final answers given to the user as a result of the process, thereby generating the second object (Unit).

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 12. A consulting system using network wherein a plurality of objects have a rule of interconnection based on conditions, said consulting system comprising:

 the first step of providing questions corresponding to a specific object to a
30 user connected via network; and

the second step where the user answers the questions,

wherein a next object is determined depending on the answers, and the first step and the second step are repeatedly performed to embody the interactive consultation with the user.

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13. The system according to claim 12, wherein said objects comprise a first object (Problem) having questions given to the user and answers selected by the user, and a second object (Unit) having a series of processes and having answer script for reflecting the process results wherein rules between the objects are
10 defined depending on corresponding property of the objects.